



Premier Status FAQ

What is Premier Status?

CITGO® is introducing Club CITGO® membership tiers. All Club CITGO members qualify for Club Status, which offers everyday rewards of 3 cents per gallon. Club CITGO members who earn Premier Status will enjoy everyday rewards of 6 cents per gallon.

How do members achieve Premier Status?

To achieve Premier Status, Club CITGO members must make 12 qualifying fuel purchases of 8 gallons or more using their ALT ID quarterly. Once earned, Premier Status is valid until the end of the following quarterly cycle.

What is a quarterly cycle?

The quarterly cycles are January 1 – March 31 (Q1), April 1 – June 30 (Q2), July 1– September 30 (Q3), and October 1 – December 31 (Q4).

What are the benefits of Premier Status?

In addition to everyday rewards of 6 cents a gallon, Premier Status Members can also take advantage of monthly rewards, Triple Tuesday and 5¢ Friday. Each reward is limited to one redemption a month.

	Everyday Reward	Triple Tuesday Reward	5¢ Friday Reward
Club Status Member	3¢	$3 \times 3¢ = 9¢$	$2¢ + 3¢ = 5¢$
Premier Status Member	6¢	$3 \times 6¢ = 18¢$	$2¢ + 6¢ = 8¢$

Can members earn Premier Status during each quarterly calendar cycle?

Yes. If they meet the criteria of 12 purchases of 8 gallons or more during each quarterly calendar cycle, they will continue enjoying Premier Status rewards.

How do members track their status?

The Club CITGO app tracks qualifying purchases so members can review their status anytime. Tap the 'Save' button on the bottom menu bar in the Club CITGO app. The status bar will appear at the top of the screen. Tap the status bar to learn more about membership tier benefits.

Who do I contact if I have questions?

Please call the Club CITGO Help Desk at 888-246-2582 or email them at ClubCITGO@CITGO.com.